



SERVICES OVERVIEW

IT Services

MINIMIZE RISK AND MAXIMIZE VALUE WITH GREAT IT SERVICES

When it comes to keeping your information technology systems running reliably and cost-effectively, it can be a challenge to stay on top of the fast-paced IT landscape. Instead of pulling your resources away from their usual tasks to tackle new problems, consider partnering with a managed service provider (MSP).

At NSN Infotech, we offer comprehensive IT solutions that will be tailored to meet your business need and proactively support your IT environment.



Initial
Assessment

Client
Alignment

IT Audit

IT Roadmap

Plan Execution

1. Initial IT Assessment

We will conduct an initial assessment of your IT infrastructure, systems, and processes to help us understand potential areas for improvement or optimization.

2. Client Alignment

Once the assessment is complete, we will schedule meetings to align our business goals, expectations, and IT requirements according to your specific business needs.

3. IT Audit

After establishing the objectives, we will conduct a comprehensive evaluation of your IT infrastructure, including hardware, software, network, security measures, and data management practices. This assessment will help us identify vulnerabilities, risks, or inefficiencies in the IT system and create recommendations accordingly.

4. IT Roadmap

Based on the audit findings, we will create a strategic plan for your IT infrastructure, including goals, recommended solutions, and a potential timeline for implementation.

5. Plan Execution

With the agreed-upon plan based on the IT roadmap we have created for your business, we will initiate the implementation and execution of the recommended changes, upgrades, or solutions for your IT infrastructure. We will take care of project management, implementation, and ongoing monitoring.

END-TO-END IT SERVICES FOR YOUR BUSINESS NEEDS



IT Planning & Roadmaps

- » Strategic IT planning
- » Virtual CIO consulting services
- » Project management
- » Operational IT management
- » BCP & DR Planning
- » IT roadmaps

General IT Services

- » IT tech support
- » IT project management
- » Remote & onsite systems maintenance & support
- » IT Infrastructure management & maintenance

Managed Services

- » IT support
- » Network and workstation management
- » Managed backups (off-site & on-site)
- » IT procurement (hardware & software)
- » Disaster recovery
- » Microsoft 365 (licensing & support)
- » Cloud services
- » Cybersecurity services
- » Compliance and consulting

MANAGED IT SUPPORT SERVICES FOR YOUR BUSINESS

Modernizing a business is a complex endeavor, but it is crucial to strive for success. Our Managed IT Services team excels at managing, maintaining, and supporting your entire IT infrastructure to ensure the smooth operation of your business. By leveraging our expertise, you can save valuable time and resources. Our solutions are designed to be flexible and customizable, allowing us to tailor them to meet your specific needs and budgetary constraints.



REMOTE MONITORING AND MANAGEMENT

Our team offers remote monitoring and management to proactively keep an eye on your endpoints, networks, and computers. You have the flexibility to choose the support level that suits your organization.

Services include:

- » Supporting your infrastructure, such as firewalls, networks, and servers
- » Managing your vendors for line of business applications, voice services, and internet service providers.
- » Providing Windows antivirus protection.
- » Patching Microsoft Office to keep it up to date.
- » Ensuring email security through antivirus, spam filtering, and threat detection measures.

Benefits for your business

- ✔ Enjoy the benefit of predictable and lower operational costs with a fixed monthly fee that caters to your specific requirements.
- ✔ Receive proactive IT support that enhances reliability and security.

VIRTUAL CIO (vCIO)

As part of our Managed Services, you will have access to a Virtual CIO. The Virtual CIO acts as a trusted advisor and will regularly meet with you to make sure your technology matches your organization's goals.

Services include:

- » Helping you develop and support your IT strategy and budget planning.
- » Conducting quarterly business reviews to plan your technology needs and create short-term and long-term IT budget plans.
- » Providing ongoing guidance to help you identify and understand business risks more effectively.

- ✔ Gain a clear understanding of your existing technology landscape with assistance from a virtual CIO who will aid in planning and implementing your future strategies.
- ✔ Access a diverse pool of skilled IT professionals with expertise in various specialized areas.